



Date: 2/23/09

Thank you for purchasing access to the WisLine Web program titled: **Revitalizing Wisconsin's Downtowns – Through E-Learning and Networking: Downtown Retail and the Current Economy: Riding the Trends During Tough Times. (Fee: \$20)**

Access to this program includes the following multimedia files:

Downtown Retail and the Current Economy: Riding the Trends During Tough Times (2/19/09)

You can now watch a streaming multimedia version of this program by going to the following Internet website: <http://www.uwex.edu/ces/lgcapps/wislineprogram/>

And entering the password: **RidingTrendsFeb2009**

Before listening to the program please browse the program support materials that are available at the webinar's web site <http://lqc.uwex.edu/Downtowns> for that program date.

SYSTEM REQUIREMENTS

The system requirements for Revitalizing Wisconsin's Downtowns media files are a personal computer running Windows XP or later operating system, with video and sound capability. You also need a fast Internet connection for the streaming to run smoothly. Your computer must have a recent version of Windows Media Player. A free copy of this Microsoft program can be downloaded from <http://www.microsoft.com/windows/windowsmedia/default.aspx/>.

At this time, we do not offer support for Mac computers. Some third-party utilities claim to be able to play Windows Media Player video files (.wmv files) on Macs, but we do not support them and cannot recommend purchasing this program to use on a Mac.

If you have technical difficulties accessing the streaming media, you may request a refund by contacting 1-877-947-7827.